

Welcome to Today's Family!

September 2020

Dear Families:

As you know, a few things have changed in our programs to support the health and safety of all.

We wanted to share these updates so that you are aware of the new changes you will see in our centres and home child care programs.

Pandemic Policy

To support the health, safety and well-being of our children and families, and staff and providers, we have a new pandemic policy. [**Please click here to review the Pandemic Policy.**](#)

As before, we are still following our [**Infectious Disease Policy**](#), our [**Sanitary Practices Policy**](#) and our illness and [**Exclusion Policy**](#).

Pick up and drop off of your child

With our new health and safety requirements, everyone who enters our building will be answering questions related to COVID-19. Should you or your child not pass the screening protocol, you will not be able to have child care that day. [**Please click here to view our Screening Protocol.**](#)

All families will be bringing their children to the front entry of our buildings or home child care premises to complete screening. Once the screening is complete, our staff or provider will bring the children to their room. No families are able to enter the building at this time, as per public health protocols.

What should I bring with my child?

Please pack lightly. A change of clothes, diapers (if needed) and any sunscreen, creams, and medication that is required is all that is necessary. We are asking that all other personal items be kept at home. Additionally, we ask that you label all of your child's items.

What if my child starts to feel unwell while in the program?

If your child is beginning to feel unwell during the program, your child will be isolated from the other children and you will be asked to come and pick up your child immediately.

[**To learn more about our Exclusion Procedure, click here.**](#)

How do I help my child understand what has changed about the program?

Today's Family has made a video to share with your child talking about what is different in the program.

[**Please click here to watch with your child.**](#)

As part of our pandemic plan, you will see the following changes in place:

Enhanced Cleaning

In addition to our daily cleaning, there will be additional enhanced cleaning in our programs. This includes additional cleaning of touch points, toys and washrooms. More information can be found in our [***Pandemic Protocol Policy***](#).

Physical Distancing

Whenever possible, physical distancing measures will be in place. We know this is not easy for children, but we will encourage such during this time, while still maintaining a caring environment.

What if I have further questions?

Please reach out to your program supervisor or home visitor should you have any other questions.

We want to ensure that families are feeling welcome and aware of all of the changes that are taking place to support everyone's health, safety and well-being.

What has not changed is our commitment to children and families. Today's Family is here to support children and families every step of the way.

Sincerely,
Marni Flaherty



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